

Benefits Section Pippbrook Dorking Surrey RH4 1SJ



Tel: 01306 879187 Fax: 01306 879395 Email: benefits@molevalley.gov.uk

Name: Address:	OFFICIAL USE ONLY Ben Ref:
	Date requested:
	Date issued:
	Claim type:

# A claim form for Housing Benefit and Council Tax Support

#### Filling in the form

Use black ink and capital letters to fill in the form. Do not use pencil. If you make a mistake, just cross it out and put the right answer next to it. Please complete all the sections you need to and provide all necessary documents (proof) detailed in Part 16. Answer 'Yes' or 'No' questions by putting a tick in the relevant box. If you are picking an answer from a list of questions, put a tick in the relevant box. Do not cross any boxes. If someone else fills in the form for you, there is a special place for them to sign on page 22. If you need help filling in the form please contact the Benefits Section on 01306 879187 or come in to the Council Offices. We are open between 8.30am and 5pm Monday to Friday. Alternatively, you can visit our Help Shop at Leatherhead Library. Opening hours are 9.00am to 4.30pm, Tuesday to Friday and 9.00am to 1.15pm on Saturday.

#### **Proof**

We may need to see proof of some of the things you tell us about. Part 16 tells you what we need to see. If you are not sure if we need to see proof of something, get in touch with the Benefits Section. If you do not have the proofs available send the form in anyway and provide the proofs later. **All proofs must be original documents**. All documents will be returned immediately.

#### What to do next

When you have filled in the form, sign it and send it to us **immediately** with any proofs to the address at the top of this form. Do not delay returning this form as you may lose benefit. If you cannot provide all the proofs we have asked for note Part 15 with the items you will send later. You must send the missing proofs within 1 month of returning this form if you wish to continue with your claim. If you prefer you can bring the form and proofs to the Council Offices or to our Help Shop at Leatherhead Library.

FOR OFFICIAL USE	ONLY		
Date received			



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Part 1 About your claim		
Please tick one box		
Are you claiming benefit as an:		IOUSING ASSOCIATION TENANT This includes tenants of:
	PRIVATE TENANT	Mole Valley Housing Association)
	COUNCIL TENANT	
Are you claiming SECOND ADULT REBATE		
the Council Tax and you have other people incomes and no one in your home pays re		rtner) who have low
Part 2 About you and your parti		, rama 10 cm).
Do you have a partner who normally live	e with you?	If you have a partner, you must answer
We use partner to mean:	110	If you have a partner, you must answer all the questions about them, as well as
<ul> <li>a person you are married to or a person you live with a</li> <li>a civil partner or a person you live with as if you are ci</li> </ul>		yourself.
	You	Your partner
Surname or family name		
Other names		
Any other names you have used		
Title (Mr, Mrs, Ms, other)		
Address you are claiming for		
Do not tell us your partner's address if it is the same as yours		
address in it is the same as yours	Postcode	Postcode
	Code Number	Code Number
Your daytime phone number.	l valliber	Number
What is this number?	Home Work	Home Work
Please tick	Mobile Textphone	Mobile Textphone
Email Address?		
Date of birth	1 1	/ /
National Insurance (NI) number. You can find this on payslips or letters	Letters Numbers Letter	r Letters Numbers Letter
from social security or the tax office.	If you do not have a	
We cannot normally decide your claim if we do not have your NI number.	If you do not have a  National Insurance number, or	If you do not have a ¬National Insurance number, or <b>-</b>
We need to see proof of this.	cannot find it, tick this box.	cannot find it, tick this box.
Do you or your partner have a carer who lives somewhere else but provides care overnight in your home?	No Yes	
Have you or your partner claimed Housing	No D	No
Benefit or Council Tax Support before?	Yes Please tell us about it below	Yes Please tell us about it below
When did you last claim?	/ /	/ /
Which council did you claim from?		
What name did you use for the claim?		
What address did you claim for?		
	Postcode	Postcode



Part 2 About you and your partr	ier (continued)	
	You	Your partner
If you have moved from this address, have you told the council you claimed from?	No Yes	No Yes
If you or your partner have moved home in the last 12 months, tell us your last address if it is different from above.	Postcode	Postcode
Tell us whether you were the homeowner, a private tenant, a council tenant or a lodger at this address.  We need to see proof of your and your		
Have you or your partner come to live in England, Northern Ireland, Scotland, Wales, the Republic of Ireland, the Channel Islands or the Isle of Man in the last five years?	Yes We may write to you about this.	Yes We may write to you about this.
What is your nationality?		
If your nationality is not British, on what date did you last enter and apply to stay in the UK? The UK is England, Northern Ireland, Scotland and Wales.	/ /	/ /
Are you or your partner in hospital at the moment?	No Please tell us about it below.	No Please tell us about it below.
When did you go in?	/ /	/ /
When will you come out, if you know this?	/ /	/ /
Do you or your partner get Disability Living Allowance/Personal Independence Payments?	No How much?	No Yes How much?
Care	£	£
Mobility	£	£
Do you or your partner get Attendance Allowance?	Yes We need to see proof of this	Yes We need to see proof of this
Does anyone get Carer's Allowance for	No	No
looking after you or your partner?	Yes We need to see proof of this	Yes We need to see proof of this
Have you or your partner been told that you are entitled to Carer's Allowance even if you do not receive it, because	Yes We need to see proof of this	Yes We need to see proof of this
you are getting another benefit instead?	·	•
Do you or your partner pay towards the	No	No
upkeep of a student?	Yes	Yes
	How much do you pay and how often?	How much do you pay and how often?
	£ every	£ every
	3	

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Part 2 About you and your pa	rtner (continued)
Do you or your partner have a vehicle from a Mobility scheme?	You Your partner   No No   Yes Yes
Are you or your partner a student? By student we mean anyone who is attending a course of study at an educational establishment.	No Yes Tell us if this is full or part time.  Full time Part time No Yes Tell us if this is full or part time. Full time Part time Part time Part time
How much of your income is taken into account when working out your grant?  Please tick if you or your partner are:  • an apprentice  • on youth training  • in legal custody	£ a year £ a year
<ul> <li>severely mentally impaired</li> <li>registered blind</li> <li>long-term sick or disabled</li> <li>in a nursing home</li> <li>We will contact you if we need more in the second second</li></ul>	nformation
Part 3 About children	
household as described above?	k or youth training, or on doing a course
	First child Second child Third child
Surname or family name	
Other names	
Date of birth	
What is the child's sex?	
This child's relationship to you  This child's relationship to your partner	
Usual address, if different from yours	
Child Benefit number	
Who gets the Child Benefit for them? We need to see proof of this.	



Part 3 About children (continu	req)					
	First ch	ild	Second	child	Thi	ird child
Is the child registered blind?	No	]	No	]	No	
	Yes	We need to see proof of this.	Yes	We need to see proof of this.	Yes	We need to see proof of this.
Does the child get Disability Living	No		No		No	proof of this.
Allowance/Personal Independence	Yes	How much?		How much?	Yes	How much?
Payments?  Care	£	]	£		£	
Mobility	£		£		£	
Do you or your partner pay any	No		No	]	No	
childminding costs for this child to a registered childminder, a nursery or an after-school club?	Yes	Please tell us about it below.		Please tell us about it below.	Yes	Please tell us about it below.
Tell us the name and registration number of the minder.						
How much do you pay a week?	£	a week	£	a week	£	a week
	We need of this.	to see proof	We need to of this.	to see proof	We not the	need to see proof
Part 4 About other people w		ith you	or tills.		OI LII	
If you want to tell us about more than a lift you are sending a separate sheet on the lift you are sending a separate sheet on the lift you and your partner?  By adults we mean people aged 16 or over who nobody gets Child Benefit for	No Yes			п рарег.		
over who hobbdy gets offind benefit for	First pe	rson	Second	person	Thi	ird person
Last name						
Other names						
Date of birth	/	/	/	/		/ /
Their relationship to you or your partner. Some examples are aunt, gras subtenant, lodger, boarder or friend.	ndson, gra	ndmother, step	daughter,	joint tenant, joi	nt ow	vner,
Do they get Income Support or Income-based Jobseeker's Allowance, Income-related Employment and Support Allowance or Pension Credit?	No Yes		No Yes		No Yes	
Do they get Disability Living Allowance, Personal Independence Payments or Attendance Allowance?	No Yes £	How much?	No Yes £	How much?	No Yes £	How much?
Are they registered blind?	No Yes	]	No Yes		No Yes	

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Part 4 About other people wi	10 11	ve wi	tn you (conti	nued				
	Fi	rst pe	rson	Se	cond	person	Th	ird person
Are they a full-time student,	No			No			No	
a student nurse, a care worker, an apprentice or on youth training?	Yes		Tell us which.	Yes		Tell us which.	Yes	Tell us which.
apprentice of on youth training:								
Do they pay rent or money for board	No			No			No	
and lodgings to you or your partner?	Yes		How much?	Yes		How much?	Yes	How much?
	£		a week	£		a week	£	a week
Are they a joint owner with you?	No			No			No	
	Yes			Yes			Yes	
Are they a joint tenant with you?	No			No			No	
	Yes			Yes			Yes	
Are they severely mentally	No			No			No	
impaired?	Yes			Yes			Yes	
Are they in legal custody at the	No			No			No	
moment?	Yes		When are they expected	Yes		When are they expected	Yes	When are they expected
			to come out?			to come out?		to come out?
		/	/		/	/		/ /
Are they in hospital at the moment?	No	L		No			No	
	Yes	L	Tell us about it below.	Yes		Tell us about it below.	Yes	Tell us about it below.
When did they go in?		/	/		/	/		/ /
When are they due to come out (if you know)?		/	/		/	/		/ /
Do they normally work for	No			No			No	
16 hours or more a week?	Yes		Tell us their	Yes		Tell us their	Yes	Tell us their
			earnings before any			earnings before any		earnings before any
	_		deductions.	1		deductions.	1 =	deductions.
	3	naad t	o ooo proof of	£	and t	o ooo proof of	£	need to one proof of
		rearni		their		•		need to see proof of earnings.
Do they have any other income at all?	No			No			No	
Make sure you tell us about all other	Yes		Tell us about	Yes		Tell us about	Yes	Tell us about
income they have. This includes any benefits or allowances you have not			it below.			it below.		it below.
told us about on this form and interest								
from savings and investments.							1	
1. Where does this income come from?								
How much is it before deductions?	£			£			£	
2. Where does this income come from?								
How much is it before deductions?  Where does this income some from?	£			£			£	
3. Where does this income come from?								
How much is it before deductions?	£			£			£	

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Part 4 About other people who	live with you (continu	ed)	
	First person	Second person	Third person
Are any of the people who normally live with you married to each other or living together as if they were married? We call these people partners.	o	Tall wa that	Yes Tell us their names below.
Part 5 About Income Support, I Credit, Income-related E			
Are you or your partner getting or waiting to hear about a claim for Universal Credit?	You  No When did you getting it?  / /	No No Yes /	rtner  When did you start getting it? /
Are you or your partner getting or waiting to hear about a claim for Income Support Income-based Jobseeker's Allowance, Pension Credit or Income-related Employment and Support Allowance?	Yes Answer all th	e questions in this par	
Are you or your partner actually getting Income Support, Income-based Jobseeker's Allowance, Pension Credit of Income-related Employment and Support Allowance to which you are entitled, at the moment?	You  No When did you getting it?  / /	Vour Pa  No  Yes  /	When did you start getting it?
Which benefit are you getting or waiting to hear about?	Income Support Income-based Jobseeker's Allowance	Pension C Income-re Employme Support A	elated ent and
Part 6 About being self employ	/ed		
Are you or your partner self employed?	You must ser year. If you h have a full yo proof of your	uestions on this page.  Ind us your trading accounts are under a secounts, we wilt income. We will write	ounts for the last financial p the business and do not I need to see some other to you about this.
	You	Your Pa	rtner
What kind of work do you do?			
When did the business start?	/ /	/	/
What is the business address?			
	Postcode		Postcode



	You		Yo	ur Partner
Do you have any business partners?	No		No	
,,	Yes	Tell us their name and address.	Yes	Tell us their name and address.
		Postcode		Postcode
How many hours a week do you usually work?				
Do you get a Business Start-up	No		No	
Allowance?	Yes	How much and how often?	Yes	How much and how often?
	£	every	£	every
Do you pay into a private pension scheme?	No		No	
	Yes	How much and how often?	Yes	How much and how often?
	£	every	£	every
We must see proof of your earnings an much benefit you can get. Read the ch  Part 7 About working for an em	d privat ecklist a iployer	e pension scheme contrib at Part 16 to see what you		
much benefit you can get. Read the ch	id privat ecklist a	Go to Part 8.  Answer the questions of for more than one employ a separate sheet of pap	n this poyer, to	e as proof.  age. If you or your partner wor ell us about all the employers o send it with this form.
much benefit you can get. Read the ch  Part 7 About working for an em  Do you or your partner work for an	d privat ecklist a ployer	Go to Part 8.  Answer the questions of for more than one employ a separate sheet of pap	n this poyer, to	e as proof.  age. If you or your partner wor
Part 7 About working for an em Do you or your partner work for an employer?	d privat ecklist a ployer	Go to Part 8.  Answer the questions of for more than one employ a separate sheet of pap	n this poyer, to	e as proof.  age. If you or your partner wor all us about all the employers o send it with this form.
much benefit you can get. Read the che Part 7 About working for an em Do you or your partner work for an employer?  What kind of work do you do?  What is your employer's name and	d privat ecklist a ployer	Go to Part 8.  Answer the questions of for more than one employ a separate sheet of pap	n this poyer, to	e as proof.  age. If you or your partner wor all us about all the employers o send it with this form.
Part 7 About working for an em Do you or your partner work for an employer?  What kind of work do you do?  What is your employer's name and address?	d privat ecklist a ployer	Go to Part 8.  Answer the questions of for more than one emplay a separate sheet of paper of the	n this poyer, to	age. If you or your partner wor all us about all the employers o send it with this form.
much benefit you can get. Read the che Part 7 About working for an em Do you or your partner work for an employer?  What kind of work do you do?  What is your employer's name and address?  When did you start this job?  What is your payroll, employee or	d privat ecklist a ployer	Go to Part 8.  Answer the questions of for more than one emplay a separate sheet of paper of the	n this poyer, to	age. If you or your partner wor all us about all the employers o send it with this form.
much benefit you can get. Read the che Part 7 About working for an em Do you or your partner work for an employer?  What kind of work do you do?  What is your employer's name and	d privat ecklist a ployer	Go to Part 8.  Answer the questions of for more than one emplay a separate sheet of paper of the	n this poyer, to	age. If you or your partner wor all us about all the employers o send it with this form.
much benefit you can get. Read the che Part 7 About working for an em Do you or your partner work for an employer?  What kind of work do you do?  What is your employer's name and address?  When did you start this job?  What is your payroll, employee or staff number?	nd privatecklist a	Go to Part 8.  Answer the questions of for more than one emplay a separate sheet of paper of the	n this poyer, to er and arate sl	age. If you or your partner wor all us about all the employers o send it with this form.
much benefit you can get. Read the che Part 7 About working for an em Do you or your partner work for an employer?  What kind of work do you do?  What is your employer's name and address?  When did you start this job?  What is your payroll, employee or staff number?	nd privatecklist and privateck	Go to Part 8.  Answer the questions of for more than one emplea separate sheet of paper of you are sending a separate sheet of paper of your are sending a separate sheet of your are sending a sepa	n this poyer, to er and arate sl	Postcode  / /  When will you finish? / /

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Part 7 Working for an employer	(continued)	
	You	Your Partner
How are you paid, for example, in cash, by cheque or straight into a bank or building society account?		
When was your last payrise?	/ /	/ /
When will your next payrise be?	/ /	/ /
How many hours a week do you usually work?		
Are you getting Statutory Sick Pay (SSP), Statutory Paternity Pay (SPP), Adoption Pay or Statutory Maternity Pay (SMP) from your employer at the moment?	No Yes	No Yes
Are you getting any other sick pay or maternity pay from your employer at the moment?	No Yes	No Yes
Do you pay into a private or company	No	No
pension scheme?	Yes How much and how often?	Yes How much and how often?
	£ every	£ every
We must see proof of any earnings and much benefit you can get. Read the che bonuses, tell us about these in Part 15.  Part 8 About any other work  Do you or your partner do any other work?  This could be voluntary work or any other work, even if it is not paid work.	ecklist at Part 16 to see what you	can use as proof. If you get tips or
What other work do you do?		
What is the name and address of the person you do this work for?		
	Postcode	Postcode
When did you start this work?	/ /	/ /
How many hours a week do you usually work?		
Do you get paid?  If you only get expenses or tips, still tick Yes and give details.	No Yes Tell us about it below.	No Yes Tell us about it below.
Have morely do you not before one.		
How much do you get before any deductions?	£	£
	£	£ every

We must see proof of any earnings before we can decide how much benefit you can get. Read the checklist at Part 16 to see what you can use as proof.



#### Part 9 About benefits and pensions Are you or your partner getting any No Go to Part 10. benefits or waiting to hear about Yes Tell us about the benefits below. Tell us the full rate of the benefits you have claimed? benefits before any deductions. Read the list of benefits below and tell us about any you or your partner are getting now or have claimed. • Armed Forces Compensation Scheme (AFCS) Child Benefit Incapacity Benefit Child Tax Credit Industrial Injuries Disablement Benefit Bereavement Allowance Industrial Death Benefit Guardian's Allowance Fostering Allowance Contribution-based · Carer's Allowance • Pension Credit Severe Disablement Allowance Jobseeker's Allowance (including Savings Credit) Contributory-based Statutory Sick Pay Retirement Pension Statutory Maternity Pay War Disablement Pension **Employment** and Support Allowance Statutory Paternity Pay War Pension or War Widow's Pension Maternity Allowance Adoption Pay Widow's or Widower's Benefit Widowed Parent's Allowance Working Tax Credit Any other Social Security Benefit · Universal Credit If you are getting or have claimed any benefit that is not listed, tell If you are sending a separate us about it on a separate sheet of paper and send it with the form. sheet of paper, tick this box. You **Your Partner** The name of the benefit or pension Waiting to hear How much, how often and by what method? How much, how often and by what method? Getting now £ £ every by every by The name of the benefit or pension Waiting to hear How much, how often and by what method? How much, how often and by what method? Getting now £ £ every by every by The name of the benefit or pension Waiting to hear How much, how often and by what method? How much, how often and by what method? Getting now £ £ every by every by The name of the benefit or pension Waiting to hear How much, how often and by what method? How much, how often and by what method? Getting now £ £ every every The name of the benefit or pension Waiting to hear How much, how often and by what method? How much, how often and by what method? Getting now

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Part 10 About other money co	oming in					
Have you or your partner delayed receprivate pension, occupational/works pannuity?			We will ne	ed to contact y	ou for mo	re
Do you or your partner: • have any money coming in that you h not already told us about? • expect to have any other money comi		No Yes	You do no the Indepe	t <b>11</b> . The questions or The to tell usendent Living F The tor	is about pa Fund, the E	lyments from ileen Trust,
This includes occupational pensions, w maintenance or child support for you, y money from a trust fund, training allow any money you get from people living in	our partner o ances, a stud	or any of the lent grant or	children y loan, and	ou have told u any cash payn	s about on	this form,
What is the money for?	Other mon	ey 1	Other m	oney 2	Other m	oney 3
Who gets it?						
How much do they get?	£		£		£	
How often?	every		every		every	
When did they start getting this income?	/	/	/	/	/	/
When is the income likely to go up?	/	/	/	/	/	/
Does anyone owe money to you, your partner, or any children you are claiming for?  What for?		ell us about below.	No Yes	Tell us about it below.	No Yes	Tell us about it below.
How much?	£		£		£	
Who is it owed to?			. •			
Are you expecting to get any money in the next 12 months? For example, a redundancy payment, or a payment instead of notice or holiday.		ell us about below.	No Yes	Tell us about it below.	No Yes	Tell us about it below.
What for?						
How much?	£		£		£	

We must see proof of any money coming in before we can decide how much benefit you can get. Read the checklist at Part 16 to see what you can use as proof.

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Part 11 About bank accounts	, savings, investments and pro	perty
Do you, your partner or any children you are claiming for have any of the following accounts, savings, investments or property in the UK or abroad?	accounts of the same	questions. If you have more than 2 type use a separate sheet of paper to ion we ask for in this Part and send it sheet of paper, tick this box.
	You	Your partner
Cash	No	No
	Yes £	Yes £
Bank accounts (including current accounts and	No	No
accounts that are overdrawn.)	Yes £	Yes £
	Name of bank	Name of bank
	Account number	Account number
	Name of bank	Name of bank  ■
	Account number	Account number
Building society accounts	No	No
	Yes £	Yes £
	Name of building society	Name of building society
	Account number	Account number
	Name of building society	Name of building society
	Account number	Account number
Post office accounts	No	No
	Yes £	Yes £
Premium Bonds	No	No
	Yes £	Yes £
Unit trusts, ISAs, PEPs, TESSAs or other investments	No	No
	Yes £	Yes £
Income bonds or capital bonds	No Yes £	No Yes £
Money or property held in trust	No L	No D
money or property note in trust	Yes £	Yes £
	·     ~	<b>-</b>

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Fait II About bank accounts, 5	avings, investments and property (continued)
	You Your partner
Shares	No No
	Yes Yes Yes
Approximate value	£
Name of company the shares are held in	
Number of shares held	
Shares	No No
	Yes Yes
Approximate value	£
Name of company the shares are held in	
Number of shares held	
Shares	No No
	Yes Yes
Approximate value	£
Name of company the shares are held in	
Number of shares held	
Any other savings/capital investments	No No
in the UK	Yes £ Yes £
Type of savings or investment	
Any other savings/capital investments	No No
abroad	Yes £ Yes £
Type of savings or investment	
We must see proof of any savings, inve can get. Read the checklist at Part 16 t	estments or property before we can decide how much benefit you o see what you can use as proof.
Do you, your partner or any children	No
you are claiming for have any National Savings Certificates?	Yes Please send us the <b>original</b> certificates as proof. We will return the certificates to you.
Do any of your savings or investments include	
<ul> <li>money from the sale of a house, or</li> <li>money from a charity?</li> </ul>	Yes We will write to you about it.
Apart from your home, do you, your	No
partner or any children you are claiming for own any other property or land in this country or abroad? If it is on a mortgage or a loan, still tick Yes.	Yes We will write to you about it.
Have you or your partner received:	No No
<ul> <li>a Far Eastern Prisoner of War Compensation payment, or</li> </ul>	Yes Which payment did you receive? Who received the payment?
<ul> <li>a compensation payment made to victims of atrocities that happened during the Second World War?</li> </ul>	A Far Eastern Prisoner of War Compensation payment You Your partner
We need to know this to make sure we do not count it as part of your savings.	A compensation payment made to victims of atrocities that happened during the Second World War You Your partner



Part 11 About bank accounts	savings, inves	stments and property (continued)				
Have you, your partner or any children y are claiming for received a payment fro vCJD (Creutzfeldt-Jakob Disease) Trust?	the -	We will write to you about it.				
Do you or your partner have any business interests which you have not		Go to <b>Part 12</b> .  We will write to you about it.				
told us about on the form?	103	www.witto.to.you about it.				
Part 12 About where you live						
Do you own your home or have a mortgage?		Go to the next question.				
When did you move in?	Yes	Go to Part 15.				
when the you move m:	<b>L</b>					
What sort of building do you live in? Tick one box only.	Detached house	Flat in a house Caravan, mobile home or houseboat				
rick one box only.	Semi-detached hou	Se Flat III a Diock				
	Terraced house	Hotal				
	Vlaisonette	Deusit of rooffis				
	Bungalow	or a studio flat  Residential nursing home  Hostel  Residential care home				
	Other – give details					
Does your home have central	No					
heating?	Yes					
Does your home have a	No					
garden?	Yes					
Does your home have a	No					
garage?	Yes					
Does your home have a	No					
parking space?	Yes					
How many floors are there?	163					
Do you and your household occupy on	v No					
part of the building you have ticked?	Yes Where in the building do you live?					
		At the front In the middle At the back				
Which floors do you live on? For example, ground floor, first floor.		At the front in the middle in the buok				
How many rooms are there in the building?	In the who building	le Just for you and That you share your household with other people				
Living rooms						
Bedsitting rooms	j					
Bedrooms	j					
Bathrooms or shower rooms	j					
Toilets						
Kitchens	j					
Other rooms	j					

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Part 12 About where you live (con	tinued)
Do you use your home for business?	No Yes
Do you rent your home from a company who employs you or your partner?	No Yes
Do you live in your accommodation as a condition of your employment?	No Yes
<b>Do you have a main home somewhere else?</b> If your main home is somewhere else in the UK or abroad, tick <b>Yes</b> , even if you do not pay rent for it.	No Go to Part 13  Yes Tell us about it below.
What is the address?	
Do you pay rent on this home?	Postcode  No Yes How much? £
Part 13 About rent	
Do you pay rent for your home? Tick Yes even if you would pay rent but you already get Housing Benefit. What is your landlord's full name and business address? By landlord we mean the person or organisation who owns the	No Go to Part 14.  Yes Go to the next question.
property you live in.	Postcode
If your landlord has an agent, tell us their full name and address? By agent we mean the person or organisation who lets you the property and that you actually pay your rent to.	Postcode
Are you, your partner, or any of your or your partner's children related to your landlord or agent, or to your landlord's partner or the agent's partner? Related includes related through marriage, even if the marriage had ended. Some examples are ex-wife, ex-husband, aunt, brother, daughter, father, grandson, grandmother,	Yes What is the relationship?  is my landlord's or agent's



Part 13 About rent (continued)	
Do you live in a property which was formerly your joint home with your partner?	No Yes
Did you or your partner, at any time, own the home you rent?	No Yes
Do you rent your home from your ex-partner?	No Yes
Does your landlord live in the property with you?	No Yes
When did you start renting your home?	
When did you move to this address? If you have not moved in yet, tell us when you expect to move in, then tell us immediately when you have actually moved in.	
What sort of tenancy do you have? For example, shorthold, assured tied rent or something like this.	
How long is the tenancy for?	/ / to / /
What is the property let as? Tick the box that applies.	Furnished Hardly any furniture  Partly furnished Unfurnished
How much is the full rent for your tenancy and how often do you pay? For example, every week, every fortnight, every four weeks, monthly.	£ every
vou and vour nartner?	Ves Tell us the details on the next page.
Tell us their names and their relationship to you and your partner.	
How much rent do they pay and how often? For example, every week, every fortnight, every four weeks, monthly.	£ every
Has your rent changed in the last 12 months?	No Send us proof of the date it changed and how much it changed.
When is the next rent increase due?	/ /
We must see proof of your rent and tenar checklist at Part 16 to see what you can t	ncy before we can decide how much benefit you can get. Read the use as proof.
Has your rent been registered as a fair rent by a rent officer?	No Please send us the notice of registration form <b>R05</b> .



Part 13 About rent (continued)	
Do you have any weeks when you do not have to pay rent?	No Yes How many in a year?
Are you behind with your rent?	No
	Yes By how many weeks?
Who has to pay the Council Tax bill	You or your partner
for your home? Tick the box that applies.	Your landlord
rick the box that applies.	Someone else Tell us who it is.
What is the Council Tax reference number?	
Who is responsible for decorating	You or your partner
the property? Tick the box that applies.	Your landlord
Does your rent include money for the	following?
Meals	No
	Yes How much? £ every
	For which meals? Breakfast Lunch Evening meal Please tick.
Water authority charges	No
	Yes How much? £ every
Heating	No
	Yes How much? £ every
Lighting	No
	Yes How much? £ every
Hot Water	No
	Yes How much? £ every
Fuel for cooking	No
	Yes How much? £ every
Laundry	No
	Yes How much? £ every
Cleaning rooms or windows	No
	Yes How much? £ every
Gardening	No
	Yes How much? £ every
Garage or parking space	No
	Yes How much? £ every
	Do you have to rent the garage as No
	part of your tenancy agreement? Yes
Personal care and support	No
	Yes How much? £ every
	17

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Part 13 About rent (continued)	
Do you pay any service charges separate from your rent, for example, for cleaning or lighting in shared areas, an alarm system, a warden, general counselling or support, meals, or lift maintenance?	No Yes How much? £ every What for?
Are you living away from home at the moment?	No Yes Tell us about it below.
Why are you not living at home?	
When did you last live at home?	
When do you expect to go back home?	1 1
What is the address of where you are living at the moment?	
Have you sublet your home?	Postcode No
	Yes Who lives there now?
We must see proof of your rent and tena checklist at Part 16 to see what you can	ncy before we can decide how much benefit you can get. Read the use as proof.
Part 14 How you will be paid	
Any Council Tax Support will be paid into	your Council Tax account.
<ul> <li>If you are a council tenant, any Housing E</li> <li>If you are a private tenant how you will be not.</li> </ul>	Benefit will be paid into your rent account. e paid depends on whether you are paid Local Housing Allowance or
<ul> <li>A tenant of a Registered Social Landlord</li> <li>In a tenancy that began before 1989.</li> <li>Renting from a charitable organisation th</li> <li>Living in a caravan, houseboat, mobile ho</li> <li>Living in board and attendance accommodify you are not one of the above please go to</li> </ul>	at provides support. ome or hostel. dation.
You if ticked please co	·
Your landlord You and your land	lord must complete the enclosed direct payment form.
	your money (see <b>Part B</b> ) we will pay benefit direct into your bank/

Unless you are unable to properly manage your money (see **Part B**) we will pay benefit direct into your bank/building society account. You can use any bank, building society or other account provider but we cannot pay Housing Benefit into a Post Office Card Account. If you need help to open a bank account please contact the Benefits Section for advice (contact details are on page 1 of this form).



Please provide details of the account you would like us to pay benefits into. Name of bank/building society Full postal address of bank/building society Postcode What name(s) is the account in? Sort code Account number Roll number – if required **PART B** In order to protect vulnerable customers, the Benefits Section will use its discretion in deciding whether benefit should be paid to the landlord as opposed to the customer. By vulnerable we mean someone who may have difficulty managing their money. You or your representative can ask the Benefits Section to consider making payment to your landlord. Any request must be supported with written evidence from a third party. If you feel this applies to you please contact the Benefit Section and ask for our 'safeguard form'. Part 15 Anything else you need to tell us or proof to follow Please use this space to tell us anything If you are sending any separate sheets of else you think we should know about. paper with this form, tell us how many. Use a separate sheet of paper and attach it to this form if you need to.



### Part 16 Checklist

Please tick to tell us what proof you are sending with this form. We must see **original** documents, not copies. Please do not send valuable items through the post. If you can, bring them into the Council Office which is open between 8.30am and 5pm Monday to Friday. We will copy the details we need and give you the documents back straight away. If you cannot get into the office, phone us for more advice.

If you do not provide all the proof we need, we might not be able to pay you any benefit. We need the same proof for your partner, if you have one, and for any other adults living in your home.

If you cannot send the proof we need at the moment, send the form back to us now and send the proof later or you may lose benefit. We can start to process your claim, but we will not be able to pay you any benefit until we have all the proof. If you do not send the proof to us within 1 calendar month of returning this form you will lose benefit.

Proof of identity	Enclosea	10 TOIIOW
Such as birth certificate, marriage certificate, passport, National Insurance number card, medical card, driving licence, UK residence permit, EEC identity card or recent gas or electricity bill. We may need to see several of these documents for you and your partner.		
Proof of your address Such as a recent gas or electricity bill or TV licence.		
<b>Proof of National Insurance number</b> Such as a National Insurance number card, payslips, P45, P60 or letters from social security or the tax office.	<i>y</i>	
<b>Proof of capital, savings and investments</b> Such as all your bank, building society or post office books, full bank statements, or certificates for premium bonds, National Savings Certificates, ISAs, stocks, shares and unit trusts. We need to see proof of any interest or dividends you get on investments and savings. The proof you send must show details for at least the last 2 months.		
Proof of earnings This means your last 5 payslips if you are paid every week, your last 3 payslips if you are paid every 2 weeks, or your last 2 payslips if you are paid every month. If you do not have these payslips, your employer must fill in the attached earnings certificate. If you or your partner are self-employed, we need to see your accounts for the last financial year or, if you have been trading for less than 6 months, a summary of your trading records so far. We also need this for any other adults living in your home.		
<b>Proof of other income</b> Such as pension slips from a former employer or a letter from the court showing how much maintenance you are getting. We need to see proof of any money people pay you for board and lodgings. We also need this for any other adults living in your home.		
<b>Proof of benefits, allowances or pensions</b> Such as current award notices or letters from social security confirming how much you get. If you do not have proof, let us know straight away. Please do not send order books through the post. We also need this for any other adults living in your home.		
<b>Proof of private rent and tenancy</b> Such as a rent book, rent receipts, a tenancy agreement. If you do not have these your landlord must complete the attached Statement of Rent form.		
Proof of other money paid out Such as letters about student grants or maintenance, agreements or receipts from registered child carers.		

Make sure you read and sign the declaration at Part 18





## Part 17 Backdating

We can usually award benefit from the Monday after the day we receive this claim. Sometimes we can pay benefit from an earlier date if you have a good reason for not claiming earlier. If you want us to consider paying your benefit from an earlier date, tell us when you want benefit from and why you did not claim earlier.

Date you want to claim benefit from	
During this earlier period, were your circumstances different to those you have told us about on this form?	No Yes Please tell us about it below.
What has changed? We need proof of change of your circumstances for this period	
Tell us why you did not make your claim ex Continue on a separate sheet if you need t	arlier and provide any proof. o and send it with this form.

This authority is under a duty to protect public funds it administers, and to this end may use the information you have provided on this form for the prevention and detection of fraud. It may share this data with Experian, a Credit Reference agency, and with other bodies responsible for auditing or administering public funds, for these purposes. Any Benefit Fraud investigations could possibly include checks on undeclared cohabiters.

For further information, see www.molevalley.gov.uk/datasharing or contact the Fraud Manager on 01306 879330.





## Part 18 Declaration

Even if someone else has filled in this form for you, you must sign this declaration if you can. If you have a partner, getting them to sign this form would allow us to process your claim more quickly, but they do not have to sign.

Please read this declaration carefully before you sign and date it.

- I understand that this claim is made to you, my local council.
- I declare that the information I have given on this form is correct and complete as far as I know and believe.
- **I understand** that if I knowingly give information that is incorrect or incomplete, you may take action against me. This may include court action.
- **Lagree** that you will use the information I have provided to process my claim for Housing Benefit or Council Tax Support, or both. You may check some of the information with other sources as allowed by the law.
- I understand that you may use any information I have provided in connection with this and any other claim for social security benefits that I have made or may make. You may give some information to other organisations, such as government departments, local authorities and private-sector companies such as banks and organisations that may lend me money, if the law allows this.
- I know that I must let the Benefits Section of Mole Valley District Council know in writing straight away about any change in my circumstances which might affect my claim.

Signature of person claiming		Partner's sign	ature			
Date /	/	Date		/	/	
If this form has been filled in by sother than the person claiming. Please tell us why you are filling in form for the person claiming.						
		e that as far as poss g that the answers I	,			•
Name of the person who filled in	the form					
Signature						
Relationship to the person claim	ng					
Date		/ /				
FOR OFFICIAL USE ONLY	Intervie	wing Officer's signa	nture			
I have had the information contain this form read over to me and cor						
that it is true and complete.	Claima	nt's signature				
	Dete		,			
	Date	/	/			





## Sharing information with your landlord

Sharing information with your landlord could help us deal with your claim more quickly and reduce the risk of you falling behind with your rent because of your claim being delayed.

We may need to confirm information with your landlord before we can make a decision on your claim, for example, the start date of your tenancy. In these circumstances, we can contact your landlord without your permission.

By law, we must tell your landlord about certain decisions we make on your claim, for example, when we decide to pay your benefit to your landlord.

Under the Data Protection Act 1998 we need your permission to discuss anything else.

If you give us permission, we would be able to tell your landlord whether:

- you have claimed Housing Benefit,
- we have made a decision on your claim, or
- we need more information to make a decision on your claim.

#### We will not give your landlord any information about:

- your personal or household circumstances, or
- your financial circumstances.

**Date** 

You can withdraw your permission at any time.

It will not affect your claim if you do not give permission to discuss your claim with your landlord.

If you want to give us permission to discuss your claim with your landlord, please sign below.

•	alley District Council permission to share inform y landlord or their representative.	ation about the progress of my Housing Benefit
Signature		
Full name (in CAPITAL LETTERS)		
Address		
	Postcode	

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## Part 19 Equal Opportunities monitoring

Under the Race Relations Act, we have a responsibility to collect details of our client's backgrounds. We use this information to help us with our equal opportunities policies.

This information is confidential and will be used to improve access to our services and help provide equal opportunities for everyone.

You do not have fill in this survey.

A Please say which background	d you feel you belong to.	
Asian  Bangladeshi Indian Pakistani Other Asian background  Please give	Black  African  Caribbean  Other black background  Please give	Chinese Any Chinese background details.
Mixed ethnic background Asian and white Black African and white Black Caribbean and white Other mixed ethnic background	White Any white backgro Any other ethnic b Any other ethnic b ackground	•
B Please tell us your nationality British or mixed British Scottish English Welsh Irish	Any other nationality	Please give details.

### Part 20 What to do next

## You should now have:

- filled in and signed the claim form for Housing Benefit and Council Tax Support
- · collected any proof available to support your claim

## Now send your form to:

The Benefits Section,
Mole Valley District Council,
Pippbrook,
Dorking,
Surrey,
RH4 1SJ