

About your Police Authority

Surrey Police Authority is a committee of 17 local residents – nine County Councillors and eight Independent Members of the public including a serving Magistrate – responsible for making sure that Surrey Police is efficient, effective and delivers the service that local residents expect.

The Authority regularly holds the Chief Constable to account for the way in which Surrey Police is being run. In some ways, the Police Authority is like the board of a major

company, responsible for making sure that its managers – in our case the Chief Constable – deliver excellent performance for its ‘shareholders’ – the people of Surrey.

We consult with Surrey residents each year to make sure we understand what it is that people expect from Surrey Police. What you tell us contributes directly to the priorities in the annual Local Policing Plan that the Chief Constable must deliver.

How are Surrey Police performing?

The priorities set for the force for 2010/11 are set out below, along with the Force’s current performance in achieving them. The statistics cited below are based on the most up-to-date performance information available at the time of writing (January 2011).

- **Keep public confidence in Surrey Police high** – currently 87% of residents surveyed are confident in Surrey Police, above the target set for the year of 80%.
- **Provide a good service to victims of serious crime and anti-social behaviour** – 85% of victims of serious crime and 75% of victims of anti-social behaviour have been satisfied with the service they have received from the police. This is above the target set for victims of serious crime (79%) but not quite meeting the target for victims of anti-social behaviour (76%)
- **Work with other forces to stop organised criminal gangs from operating across the region and impacting on Surrey** – to date this year the force has stopped 12 criminal gangs from operating (many of these being drugs operations) and is confident it will meet the end of year target of stopping 15 gangs operating.
- **Arrest people who sell harmful drugs** – Surrey Police have so far arrested 92 people supplying Class A drugs. This is not on track to meet the annual target of 170.
- **Keep levels of serious crime low in Surrey** – to date serious crime such as burglary, car theft and violence have reduced in Surrey overall by 2.2%, close to the target set of a 3% reduction.
- **Catch people who commit serious crimes like burglary, car theft, mugging, serious violence, rape and sexual abuse** – this year to date 18.1% of people committing such crimes have been caught and dealt with by the police, below the target set of 18.6%.
- **Save money by being more efficient** – the force has met its annual target in this area, having saved 3.3% of its budget by efficiency measures
- **Encourage the best police officers and staff to stay working for Surrey Police** – currently staff leaving Surrey Police is low at 3.3% of staff for the year leaving (excluding known leavers such as those retiring).

As we publish this leaflet before the end of our performance year to coincide with the Council Tax notifications, the figures shown above show latest performance available (mostly April to December 2010). After the end of March 2011 we will publish the final force performance for the year on our website www.surreypa.gov.uk together with more detailed explanation of targets and measures set and performance achieved.

Our aims for 2011-14

All of our work is guided by the principle of Surrey Public First. Rather than chasing bureaucratic Government targets, we believe very simply in basing our work around the things that local people tell us are important to them. In practice, this has seen us restore officers’ discretion to resolve low-level incidents with common sense rather than formal action every time. Our Policing Plan is now based on the very simple local priorities listed above.

The major cuts being made to the policing budget have been widely publicised this year. In Surrey, we acted early and decisively by beginning a process of restructuring the whole Force in 2009 to help us protect what matters most to residents – front line policing.

By cutting senior officer numbers, restructuring the force and replacing our most expensive and little used police stations with more cost-effective shared alternatives, over the course of the last year we have been able to recruit 100 new Police Constables (in addition to our normal recruitment). Furthermore, we are aiming to recruit up to another 100 Constables over the next two years.

We will continue to focus on:

Confidence and satisfaction – building your confidence in Surrey Police and your satisfaction with the service they deliver.

Safety – keeping you safe from harm.

People and resources – making the most of our resources and supporting our people to do the best possible job.

Surrey Police is legally required to produce this information under The Council Tax (Demand Notices) (England) Regulations 2010 - SI 2010/2990 which prescribe the minimum requirements for financial information to be provided with council tax bills.

Contacting us

For more details about the performance of Surrey Police in the previous year, please visit our website www.surreypa.gov.uk or contact our office on: **01483 630 200**

For more details about the Police budget for the year from April 2011 or to obtain a copy of our most recent Statement of Accounts, please write, giving your address, to:
Surrey Police Authority, PO Box 412, Guildford, Surrey GU3 1BR

or email: spa@surrey.police.uk or call Ian Perkin, Treasurer to the Police Authority, on: **01483 630200**.

www.surreypa.gov.uk

Call 999 (Minicom users: 01483 539999)

if you have a genuine emergency requiring the attendance of the police or if a crime is in progress.

Call Surrey Police on 0845 125 2222

for non-emergency policing matters only.

Call your local council

for abandoned vehicles or noise problems.

Call Crimestoppers on 0800 555 111

if you have information about a crime and don’t want to leave your name.

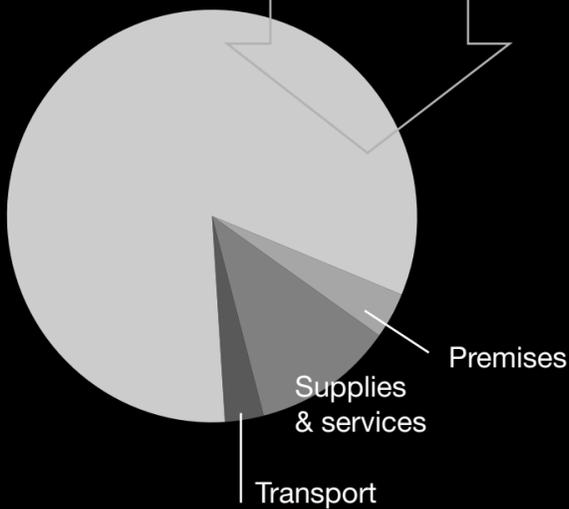
How the money is spent

Surrey Police Authority has a net budget requirement of £204.2m for 2011/2012. This compares to a figure of £202.7m for 2010/11.

	£m 2011/12	2010/11
Employees	192.7	193.2
Premises	8.8	9.4
Supplies & services	26.1	25.9
Transport	6.7	6.6
Income	-21.1	-19.3
Gross expenditure	213.2	215.8
To/from (-) balances	-1.2	0.0

	£m 2011/12	2010/11
Net revenue budget	212.0	215.8
Community Support Officers	-4.4	-4.4
Crime Fighting Fund	-0.9	-4.1
Single Counter-terrorism Police Grant	0.0	-1.0
Other Government Grant	-2.5	-3.6
Net budget requirement	204.2	202.7

Note: The 2010/11 comparative data above shows the revised budget as at January 2011, reflecting changes made in the year.



Employee information

Figures represent all posts included in the Authority's annual budget

	2011/12	2010/11
Police officers	1,967	1,839
Operational police staff	1,914	1,914
Support police staff	365	400
Specials	375	316
Total	4,621	4,469

Note: The 2010/11 comparative data above has been adjusted to reflect changes in the year.

How spending has changed

2010/11 Gross expenditure

Front line officer expansion	6.5
Protecting the public	0.5
Modernising the estate	-0.5
Support function efficiency	-4.7
Workforce modernisation and productivity	-3.0
Non-staff efficiency gains	-4.3
Inflation, economic changes and pay	2.9

2011/12 Gross expenditure

£m
215.8
213.2

If you have a question about this year's budget please call the Police Authority on 01483 630200.

What you will pay for policing in Surrey in 2011/12

Council Tax payable per property £

Valuation Band	£
A	132.36
B	154.42
C	176.48
D	198.54
E	242.66
F	286.78
G	330.90
H	397.08

Where the money comes from

	2011/12 £m	2010/11 £m
Net budget requirement	204.207	202.692
Less:		
Police Grant	-70.029	-67.964
Business Rates	-26.947	-31.776
Revenue Support Grant	-8.316	-4.614
Gross Council Tax requirement	98.915	98.338
Share of Collection Fund surpluses	-0.502	-0.261
Net Council Tax requirement	98.413	98.077
Taxbase i.e. number of equivalent band D properties	495,684	493,987

As at 31 March 2010 Surrey Police had £15.0m invested with Surrey County Council. There was no external borrowing outstanding at this date.

Policing Surrey



SURREY
POLICE
AUTHORITY

www.surrey.police.uk

Your Council Tax for policing services in 2011/12